

## **Quality Policy**

At Manluk Industries, we are committed to upholding the highest standards of quality in the manufacture and coating of valves and valve components to customer specifications, as well as in contract manufacturing and machining services. Our mission is to consistently provide reliable, efficient, and safe solutions that deliver total customer satisfaction.

To achieve this, our Quality Policy is to:

Customer Satisfaction: Consistently deliver products and services that meet or exceed customer expectations, ensuring reliability, performance, and alignment with customer specifications.

Operational Excellence: Drive continuous improvement by engaging every employee, customer, and supplier, optimizing efficiency, reducing waste, and enhancing safety throughout our operations.

Regulatory Compliance: Ensure full adherence to all applicable laws, regulations, and industry standards, maintaining certification and upholding the highest ethical standards in all business activities.

Sustainability and Environmental Responsibility: Operate in a manner that minimizes environmental impact, promotes sustainable practices, and ensures the long-term resilience of our operations.

By aligning our Quality Management System with these principles, we ensure ongoing success, customer satisfaction, and long-term stability of our operations.

Manluk Industries

7/1/

Frank Luebke

President